



Request handover of narcotics custody among pharmacists

This service allows to request for the signature of the doctor/pharmacist in charge of narcotic drugs in hospitals and one-day surgeries, and/or a request for the delivery of drugs.











Transactional







Service Process



The request will be endorsed by the employee concerned.

The customer shall pay the submission fees.

The employee concerned will approve and forward the approval to the customer via email.



Required Documents

- Letter from the technical director of the hospital/one-day surgery clinic or medical warehouse owner, listing the drugs required, including their types, concentrations and quantities, the name of the designated pharmacist/doctor in custody of the drugs, and reason for the drug requirement.
- Copy of valid license of the custodian
- Copy of the establishment's license, issued by a licensing authority other than the Ministry of Health and Prevention (Dubai Health Authority/Dubai Healthcare City/Health Authority Abu Dhabi/Ministry of Environment and Climate Change)
- Copy of the UAE ID of the technical director and of the custodian
- NOC from the licensing authority
- O Copy of the establishment's Dubai Chamber of Commerce & Industry membership
- O Copy of the commercial license issued by the Department of Economic Development
- List of doctors and their valid licenses



Requirements & Conditions

- The customer must complete forms F1 (Narcotic application) and F2 (Signature approval) if the facility is new or if a new administrator has been appointed.
- If the administrator resigns or is on leave and a substitute supervisor is appointed, the customer must fill out form F3 (NARCOTIC DRUGS STOCK HAND OVER).
- The narcotic drugs receipt form must be approved and signed by the appointed official.
- A delivery list of semi-controlled, controlled and narcotic drugs should accompany the form.

Service Channels



Customer Happiness Center - Ministry Office, Dubai

Resources

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FAQs







